



Standard 10 Year Warranty

All Premier products have a 10 year limited warranty on all material components and a 2 year limited service warranty. Premier will replace or repair any defective parts or components of Premier product within the first 10 years and provide service within the first 2 years of purchase date at no charge if: The defect is determined to be part of product manufacturing and not due to improper installation, improper use or operation, improper handling or cleaning, after market modification, or an "Act of God".

All products should have regular upkeep and proper cleaning to ensure best operation and life span of the product. The tracks, hardware and gaskets should be cleaned at least twice a year and all finished surfaced should only be cleaned with warm water and a mild detergent. Only silicone based lubricants are to be used. The use of other substances will void all warranties. Scratches on glass or frame to be reported within 48 hours from receiving the doors. All reports after that will be chargeable.

Premier products are engineered to precise tolerances so it is critical that there is not "forced" operation of the units. Most doors and windows will need to be adjusted after the final construction of the building is complete. Proper installation of Premier products by a skilled professional installer is critical. Incorrect installation will void all warranties.

Please contact your certified Premier dealer or the Premier corporate office if there are any questions or concerns regarding your Premier products.

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